



*Marillac has remained open throughout the COVID crisis, adapting to daily changes. We are grateful and inspired by our dedicated staff and the support of people like you who make it possible.*

## Marillac in the Time of COVID

*We have a great deal to share with you about the health center's response to the outbreak of COVID-19 in our community. But first we want to extend our collective desire that you and the people important to you remain healthy and minimally affected by the virus. This time of upheaval and change brings tremendous challenges to everyone; we hope that everyone will have the resources they need to be strong and resilient throughout the changes this will bring.*

On March 12th, our CEO Kay Ramachandran participated in a COVID-19 Community Call organized by Mesa County Public Health. This same week, Marillac's Senior Leadership Team formed an Incident Command Team. The ICT has met daily with the purpose of monitoring and responding to public health advisories, instituting COVID-specific operational strategies, putting safeguards in place, and informing our patients and community of the changes. **All decisions revolve around our number one priority: keeping staff and patients healthy and safe, and sustaining our ability to deliver healthcare to those in need.**

### Some of the first actions taken included the following:

- Instituted "quick screens" for anyone entering Marillac including patients, staff, visitors and vendors (taking temperatures, asking questions, and distributing masks)
- Temporarily closed the clinic housed at Mesa County Public Health and consolidated operations at the Main clinic on 6th Street (re-opened this location on May 4th)
- Developed a triage system for patients presenting symptoms of COVID-19
- Shut down dental operations in response to Governor's mandate to prevent viral spread, except for emergency/urgent treatment
- Activated telehealth (more info on next page)
- Closed optical operations for now
- Began "work from home" strategies for identified personnel
- Purchased and installed plexiglass guards for front desk and other PPE
- Obtained 150 COVID-19 tests and created a test site in our parking lot
- Partnered with Homeward Bound, Catholic Outreach, and Child & Migrant Services to provide telehealth clinics for homeless or migrant individuals and families at these sites

Marillac has a track record of successful adaptation to meet the health needs of our community. Because of this, and because of your support, Marillac's Leadership is confident that our services will remain available and affordable during these challenging times.

## FUNDING UPDATE



Rocio and Sarah, Eligibility Staff

Marillac has been successful in securing emergency funding available from a variety of funders. This has enabled us to keep people employed, deliver care, and meet the unexpected demands like screening all patients, creating a triage phone system, and establishing telehealth services within one week. With abundant gratitude to the following funders:

- Caring for Colorado
- The Colorado Health Foundation
- Colorado COVID-19 Relief Fund
- Community Health Provider Alliance
- Health Resources and Services Administration
- NextFifty Initiative
- Rocky Mountain Health Foundation
- United Health Foundation

Recently, our community of individual donors just like you have answered the call for financial support which is especially needed during this time. As of this writing, those donations total over \$30,000. Your gifts help our community be healthy and get back to work! We thank you.

**Donations can be made at [MarillacHealth.org](https://www.marillachealth.org)**



## Patients Use Telehealth

*After just one week of implementation and learning, Marillac's providers contacted patients to let them know we had a telemedicine system for communicating with patients using telephone and video capabilities through phones and computers. This enables us to "see" patients remotely, preventing COVID exposure while addressing health needs. Here's the story of how one patient, Lenni, came to use this new method of care:*

*Lenni works at Sam's Club. It's not as busy these days due to the COVID-19 scare, but she's thankful she still has a job. She's also thankful for Marillac. When the Stay-at-Home order went into effect, she found herself in need of parts for her prosthetic leg, but the clinic that supplies them required a doctor's authorization before they could help her. Because her regular doctor was unavailable, the clinic suggested she call Marillac.*

*Our providers can use technology to care for our patients.*

*"I was a little leery of going to Marillac; I thought you only saw people without insurance, and I have Blue Cross/Blue Shield. But you do take insurance, and thank goodness! And then I didn't want to come into the clinic if I could avoid it because of the Coronavirus, so the phone appointment worked great." Lenni was quickly established as a new patient and talked to her new provider, Dr. Owens, over the phone. Her medical needs were easily taken care of from the comfort of her own home where she was following the Stay-At-Home order. Now she looks forward to the time when she will come to Marillac to follow up with more care, and to meet her new doc face-to-face.*

## COMMUNAL GENEROSITY



### Cupcake Sales Help Fill the Coffers

Once again, for the 10th year in a row, our hats are off to the Baker's Boutique for their craft and kindness in the form of cupcakes for Valentine's Day, 2020. Somehow, seemingly magically, butter, sugar, flour, and vanilla come together to create adorable, tasty cupcakes in time for Valentine's Day. Our generous sponsors step up, and kind donors buy boxes for their sweet-toothed Valentines, and voila! \$7,700 was raised to support patient care. We are grateful to all who played a part in this successful fundraiser. **Sponsors: Vectra Bank, Frame Depot, Mesa County Medical Society Alliance, Joanna & Craig Little, KREXTV, Townsquare Media, and Patton's Printing.**



### Edesia Looks Ahead to 2021

As a healthcare organization with a focus on wellness and illness prevention, Marillac could not hold an event that might potentially compromise the health of the guests and staff. With heavy hearts we decided to postpone Edesia 2020, **but our outlook brightened as one sponsor and VIP ticketholder after another let us keep their funds as a donation to the clinic this year.**

The generosity and kindness of these donors has strengthened Marillac and will help sustain us.

**Thanks to the Wine County Inn and all our generous 2020 sponsors!**

**GREAT NEWS!  
MARK YOUR  
CALENDAR!  
HOORAY FOR  
HOLLYWOOD  
APRIL 11, 2021**

## THANK YOU!



In honor of World Health Day, local Girl Scout Troop #14013 chose MarillacHealth as its "Hometown Heroes", and delivered 127 boxes of the ever-famous cookies to our clinic. You can imagine how that made us feel: loved, one cookie at a time!



**A former MarillacHealth employee, Dana Schmidt, surprised us with a delivery of 100 homemade masks to be used in the clinic. Included were specially sized masks for kids. Thank you, Dana!**

**Also, out of the blue and unannounced, a community member donated ten N-95 masks and 100 surgical masks. Stan, (no photo) a former teacher with thirty years of supporting disadvantaged youth and families and our new friend, had these on hand and wanted them to be put to good use.**



*The Warrior Wellness Center, located at Central High School, is ready to serve the students and staff, when the school re-opens.*